



Waiters and Waitresses

Waiters and Waitresses serve food and beverages in hotels, restaurants, cafés, clubs and dining establishments.

Scan the QR code to the right for a Job Outlook career profile with more information.



How do employers recruit? How can job seekers find a job?



Social media and jobs boards are the most commonly used methods to advertise for Waiters and Waitresses



Ask friends and family working in the industry about any job openings—it's a good way to get a foot in the door

Many employers consider applicants coming in to drop off their résumé and/or cover letter, but you need to make a good impression

Be confident, friendly and presentable—look the part!

Approach at the least busy times of the day

What personal qualities are important?



Bubbly/energetic

Friendly

Welcoming smile

Enthusiastic



"Be able to communicate well, and be polite with customers."

(Restaurant owner)

Tips for interviews



Be prepared to talk about:

- ⇒ your previous experience (and the skills you have)
- ⇒ your availability and preferred hours
- ⇒ your interests and other commitments

Make sure to wear neat and tidy clothing

Trials can be the last hurdle before being hired!



Single shift for one or more hours

These trials typically involve running through common tasks of the role:

- take orders from tables
- clear tables
- serve food and beverages
- interact with customers

Advice from employers



"Be honest about your lack of experience, but say that you're willing to learn."



"Drop in to a business to hand in your résumé in person. Appearance is key."



"Put the same attention into a résumé that you would put into the job."