Shelf Fillers

Shelf Fillers work in stores and supermarkets where they fill up shelves and display areas with stock. They may also be required to price goods or help customers with finding specific items.

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**How do employers recruit? How can job seekers find a job?**

**Employers often hire applicants who approach them and make a good first impression**
- Wear neat clothing
- Be friendly and confident
- Know when you are available to work

**Ask friends and family working in the industry about any jobs — word of mouth is a very common recruitment method.**

**Employers prefer applicants who...**
- Have good availability and can work flexible hours
- Are fast and efficient
- Are well-presented

**What personal qualities are important?**
- Hard working
- Friendly and outgoing
- Willing to learn
- Punctual

“Focus on the positives that you can do, not what you can’t do or won’t do.”
— Supermarket manager

**Opportunities for new job seekers**

*Job seekers without any experience are often hired as Shelf Fillers.*

They often move on to other roles within the business, such as...
- Cashiers
- Deli servers
- Supervisors

**Advice from employers**

“Come in and ask for a supervisor. Look them in the eye and engage with them.”

“Be eager for the job. Ask us questions about the company — it shows that you’re interested.”

“Be personable and able to meet and greet customers.”

Information was collected from qualitative research undertaken into employers recruiting for Shelf Fillers, by the Labour Market Research and Analysis Branch, National Skills Commission